

## **PRESS RELEASE**

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*for immediate release*

### **Credit Consulting Services, Inc. Becomes a PPMS Certified Collection Agency**

*SALINAS, California February 12, 2018* – Credit Consulting Services, Inc., is pleased to announce accreditation of an industry specific quality assurance certification program, Professional Practices Management System (PPMS) through The Association of Credit and Collection Professionals (ACA International).

To become certified through ACA's PPMS program, a collection agency must complete a rigorous application and audit process. Certified agencies must meet program requirements including developing an individualized professional practices system of management for their agency, creating supporting documentation for tasks performed by employees of the company and submitting specific business records to an independent auditor to assure compliance with the program's high standards for collection agency operations. PPMS certification is based on the concepts of the ISO 9000 and Six Sigma certification and is earned by less than 2% of ACA member Agencies world-wide.

Members of ACA recover millions of dollars annually for their clients. They provide valuable assistance to credit departments in controlling mounting debts. Agencies certified through the ACA Professional Practices Management System are dedicated to professional business practices and quality assurance and are therefore highly qualified to provide credit grantors with the expert collection services needed in today's competitive business world.

*“Having our policies and procedures documented and verified by an independent third party validates that we are capable of handling clients of all sizes. PPMS Certification is our way of showing our clients that we have made a commitment towards excellence.” Rodney Meeks, President/CEO*

#### **About ACA International:**

Founded in 1939, ACA International has approximately 5,000 members, including third-party collection agencies, attorneys, credit grantors and vendor affiliates. The association establishes ethical standards, produces a wide variety of products, services and publications, and articulates the value of the credit and collection industry to businesses, policymakers and consumers. ACA International serves members in the U.S., Canada, and 58 other countries worldwide. For more information about ACA International, visit <http://www.acainternational.org>.

#### **About CCS:**

Credit Consulting Services, Inc. is an accounts receivable management firm that provides solutions for reducing bad debt and improving overall cash flow. Established in 1970, CCS has a long rich history of successfully implementing recovery programs for a variety of industries that include healthcare, government, education, utilities, financial and professional services, and commercial/B2B just to name a few. Whether you are a large or small business CCS has the resources to help you improve your cash flow.

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